

DES ADVISORY COMMITTEE

Major General David Sprynczynatyk, Adjutant General
North Dakota National Guard
Director, Department of Emergency Services
Committee Chairman

Chief Charles Rummel
North Dakota Police Officers' Association
Representing Local Law Enforcement

Mr. Mike Ressler
North Dakota Information Technology Department
Representing Information Technology

Mr. Tim Wiedrich
North Dakota Department of Health
Representing Public Health

Mr. Dean Lampe
North Dakota Emergency Medical Services Assoc.
Representing Emergency Medical Services

Ms. Carol Cwiak
Representing INFRAGARD

Mr. Mark Johnson
North Dakota Association of Counties
Representing Association of Counties

Ms. Connie Sprynczynatyk
North Dakota League of Cities
Representing League of Cities

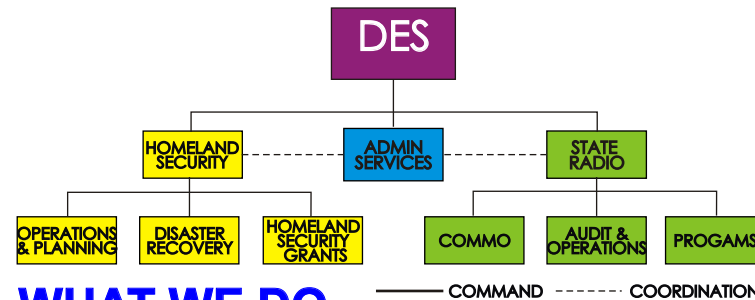
Mr. Jerry Bergquist
Stutsman County 911 Coordinator
Representing 911 Association

Colonel Bryan Klipfel
North Dakota Highway Patrol
Representing State Law Enforcement

Ms. Mary Senger
Burleigh County Emergency Manager
Representing Emergency Management Association

Chief Joel Boespflug
Bismarck Fire Department
Representing Local Fire Services

OUR ORGANIZATION



WHAT WE DO

- ★ We manage the State Operations Center on a 24-hour, seven-day-a-week basis to ensure a statewide coordinated response to emergencies or disasters.
- ★ We operate the State Radio Communications Center which provides services to all first responders, emergency operations, and citizens in North Dakota.
- ★ We coordinate with local, tribal, state and federal agencies to produce and distribute public safety information.
- ★ We implement the North Dakota's Homeland Security and Emergency Management Programs by:
 - 1) Administering Homeland Security and Disaster Recovery grant programs;
 - 2) Coordinating training and exercise programs for emergency operations personnel;
 - 3) Conducting planning to prevent, prepare for, respond to, and recover from natural or technological events for the safety and security of citizens in North Dakota.



Office Building at Fraine Barracks, Bismarck, ND



NORTH DAKOTA DEPARTMENT OF EMERGENCY SERVICES



STRATEGIC PLAN 2005-2008

Major General David A. Sprynczynatyk
Director, Department of Emergency Services

Greg Wilz
Director, Division of Homeland Security

Russ Timmreck
Director, Division of State Radio

Ross Mushik
Chief, Administration Services



NORTH DAKOTA EMERGENCY SERVICES

OUR VISION

A respected team investing in and contributing to a safe and secure homeland through coordinated emergency services.

OUR MISSION

Department of Emergency Services (DES) conducts planning, coordination, communications, and operations for the safety and security of all citizens in North Dakota.

OUR VALUES

INTEGRITY - Our words match our actions, we will strive to do what is right.

RESPECT - We will treat others as we want to be treated.

HONESTY - We will truthfully communicate our thoughts and feelings.

EXCELLENCE - We will perform professionally to the best of our ability.

OUR STRATEGIC GOALS

Goal 1. Improve coordination and delivery of emergency services. (Goal Sponsor: Greg Wilz)

Objective 1.1 Identify and document all product and service deliverables by November 2006.

Objective 1.2 Integrate protocols between State Radio and Homeland Security by September 2007.

Objective 1.3 Develop and implement methods that streamline our customer's ability to provide feedback about our products and services by January 2007.

Objective 1.4 Develop a process centered around a team that monitors, studies, and analyzes new technologies for possible use/integration to improve operations by January 2008.

Goal 2. Improve Employee satisfaction and well being. (Goal Sponsor: Ross Mushik)

Objective 2.1 Initiate a comprehensive employee duties, responsibilities, benefits, and compensation study by March 2006.

Objective 2.2 Develop an employee handbook/manual by September 2007.

Objective 2.3 Design and implement an internal communications process that ensures employees have access to information they require by July 2006.

Objective 2.4 Define and communicate work environment standards and develop a process that provides training on a cyclic basis by August 2006.

Objective 2.5 Develop and implement a professional development program for employees by April 2006.

Goal 3. Improve stakeholder relationships. (Goal Sponsor: Wayne Baron)

Objective 3.1 Organize and integrate an Advisory Committee of 11 members from stakeholder groups within the State by June 2006.

Objective 3.2 Develop and implement an outreach program that identifies stakeholder requirements and preferred communications methods by October 2006.

Objective 3.3 Evaluate current programs to identify stakeholders and determine if appropriate partnerships are in place and what improvements are needed by September 2007.

Goal 4. Formalize and standardize the organization's systems and processes. (Goal Sponsor: Russ Timmreck)

Objective 4.1 Inventory and capture all processes used by DES by December 2006.

Objective 4.2 Identify, map, and evaluate key processes to streamline delivery and improve quality of products and services by December 2007.

Objective 4.3 Map all processes by December 2008.

How to contact us:

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<http://www.state.nd.us/des/>**